

EMD Apps User Guide

1. Retrieve PNR and create EMD SVC line

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Kar
VXXXXX/KC HKGNH C546066 AG 13305213 12FEB
1.1GALILEO/TESTMR
1. SVC CX EK1 HKG 01JUN-D/98J/NAME CHANGE FEE/NM-1GALILEO/TEST
MR//200/HKD
```

2. Click EMD Apps icon to call the EMD Apps



EMD remaining balance shows below

TRAVELPORT EMD (1.2)

Quota: { CX : 10 }

REFRESH

EMD COMMAND:

SUBMIT CLOSE

*** if remaining quota shows 999 means unlimited*

3. Input EMD issuance command and required ticket modifiers then click 'SUBMIT' to issue EMD

TRAVELPORT EMD (1.2)

Quota: { CX : 10 }

REFRESH

EMD COMMAND:

SUBMIT CLOSE

4. When EMD is issued, EMD Apps returns 'EMD Success'
A reminder is showing when available quota is lower than 10

TRAVELPORT EMD (1.2)

Quota: { CX : 9 }

Note: The quota is low. Please contact airline for more quota.

EMD COMMAND: EMDI/SM1/Z0/FINVAGT

EMD Success.

Buttons: REFRESH, SUBMIT, CLOSE

5. When there is no EMD Quota available, EMD Apps will not process EMD issuance with notice returns

TRAVELPORT EMD (1.2)

Quota: { CX : 0 }

Note: The quota is low. Please contact airline for more quota.

EMD COMMAND: EMDI/SM1/Z5/FINVAGT

EMD Issuance Fail.
No quota left. Please contact airline for more quota.

Buttons: REFRESH, SUBMIT, CLOSE

For any questions please contact our Customer Service Representatives at:

- 📞 Hong Kong : 852 – 3068 9892
- 📞 Macau : 0800 723 (Toll free)
- ✉ Galileo.Helpdesk@TravelportGDSHelp.com