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We're  
**redefining**  
travel commerce

## **Travelport Ticket Manager for Asia (TTMA)**

Version 2.2.2.8

# Travelport Ticket Manager for Asia (TTMA)

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## Features

Void ticket with or without PNR

Revalidate ticket with ticketed or new booking PNR

Ticket reissue with ticketed or new booking PNR

Ticket reissue for wholly unused, partial used or IT ticket

Able to add service or admin fee

Auto calculate the fare and tax differences if applicable

Able to adjust the published fare and equivalent amount

Able to adjust the Rate Of Exchange

Able to validate the Passenger name

Speed up the ticket exchange process

Able to ticket exchange after booking name change


# Travelport Ticket Manager for Asia (TTMA)

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## Support

- Window XP and window 7
- GD and Smartpoint

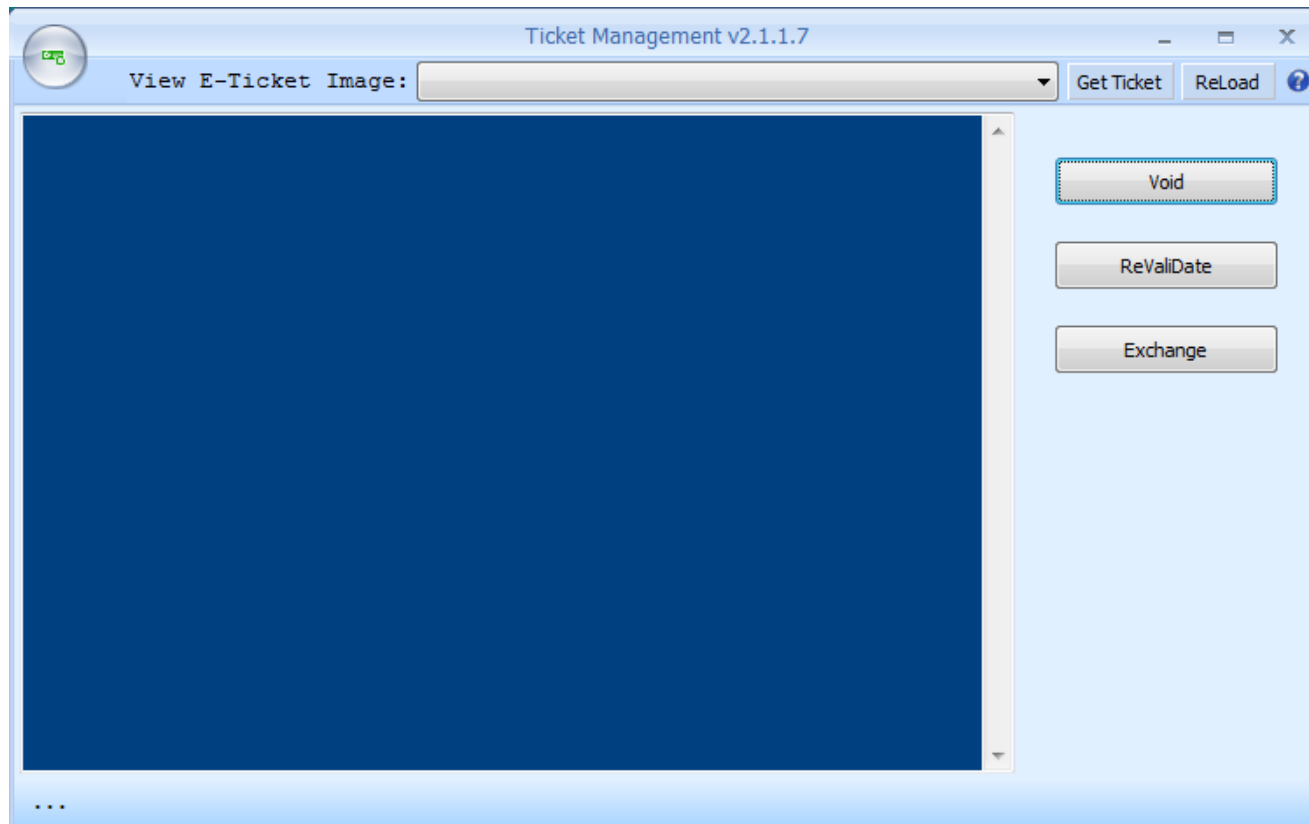
## Installation process in GD

- download the Travelport Ticket Manager for Asia zip file
- unzip the Travelport Ticket Manager for Asia
- click the Traveportinstall.exe to install the application
- a TTMA Icon  will be created in custom toolbar automatically

# Travelport Ticket Manager for Asia (TTMA)

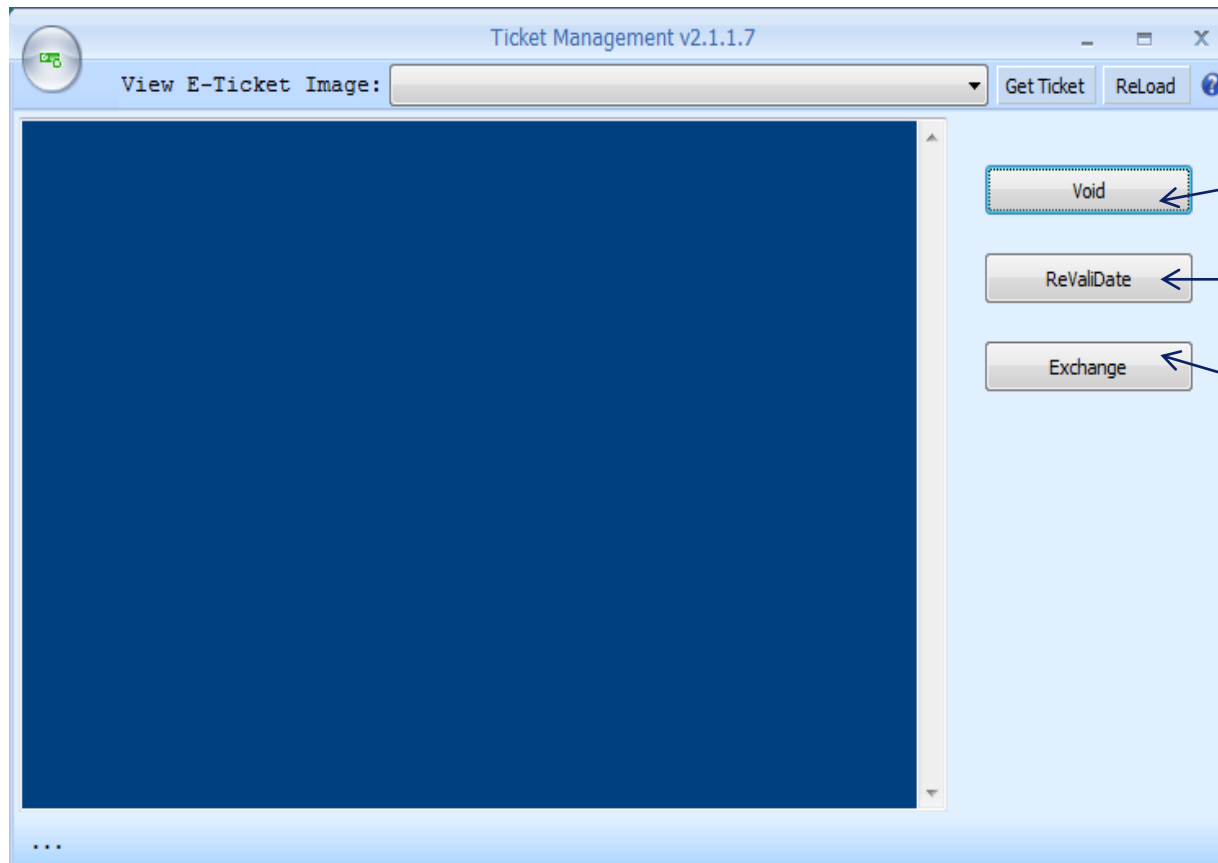
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- Click the Travelport Ticket Manager for Asia Icon to activate the application.
- Create a short cut on desktop



# Travelport Ticket Manager for Asia (TTMA)

- Click the Travelport Ticket Manager for Asia Icon to activate the application.
- Create a short cut on desktop



Void ticket

Revalidate ticket

Re issue ticket

# Travelport Ticket Manager for Asia (TTMA) - Void

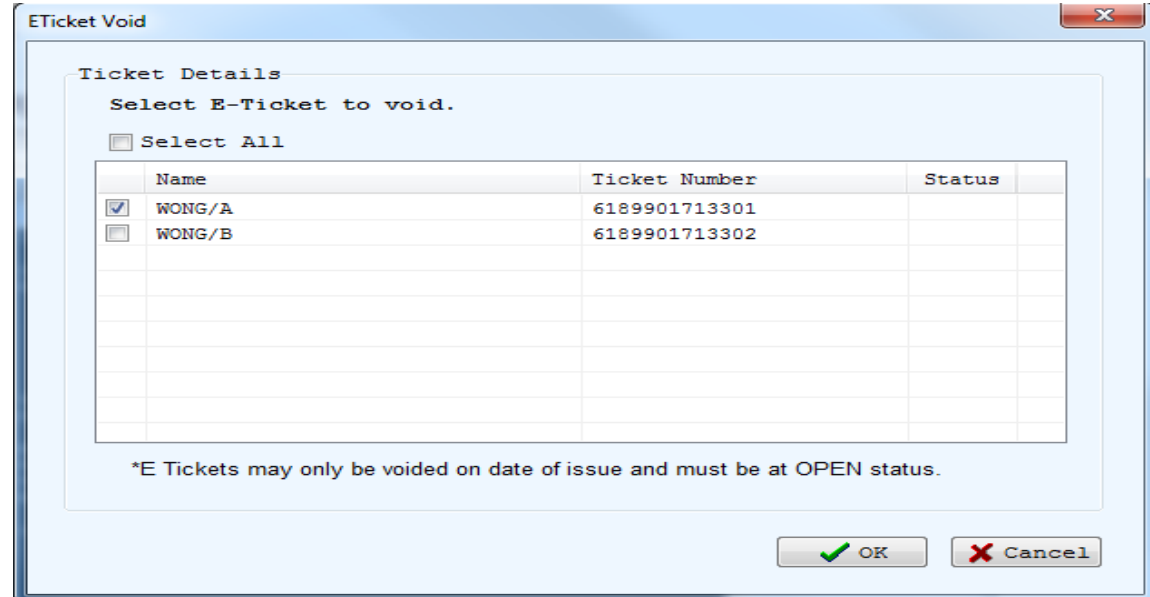
- void ticket with PNR
- display the PNR
- activate Travelport Ticket Manager for Asia
- auto display the first ticket number
- click void

The screenshot shows the 'Ticket Management v2.1.1.7' application window. At the top, there's a search bar with 'WONG/A' and a dropdown showing '217 9901 946719'. To the right are 'Get Ticket' and 'ReLoad' buttons. The main area displays ticket details for 'TKT: 217 9901 946719-720 NAME: WONG/A'. Below this, it shows 'ISSUED: 11FEB14' and 'FOP: INVAGT/MISC'. A table lists flight segments with columns: USE, CR, FLT, CLS, DATE, BRDOFF, TIME, ST, F/B, FARE, and CPN. The segments are: OPEN TG 603 Y 10NOV HKGBKK 0750 OK YIF (NVA10NOV, CPN 1), ARPT SQ 975 Y 13NOV BKKSIN 1215 OK YIF (NVA10NOV, CPN 2), ARPT SQ 231 Y 15NOV SINSYD 0045 OK YIF (NVA10NOV, CPN 3), ARPT MH 142 Y 18NOV SYDKUL 0850 OK YIF (NVA10NOV, CPN 4), and ARPT MH 752 Y 21NOV KULHAN 0945 OK YIF (NVA10NOV, CPN 1). Below the table, it shows 'FARE HKD 35190 TAX 378 AU TAX 363 WY TAX 1231 YQ' and 'TOTAL HKD 24752A'. At the bottom, it displays 'HKG TG BKK Q4.25 SQ SIN SQ SYD 10M SINSYD2855.08YIF' and a command prompt '>\*TE/2179901946719'. On the right side of the window, there are three buttons: 'Void', 'ReValiDate', and 'Exchange'.

USE	CR	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	FARE	CPN
OPEN	TG	603	Y	10NOV	HKGBKK	0750	OK	YIF	NVA10NOV	1
ARPT	SQ	975	Y	13NOV	BKKSIN	1215	OK	YIF	NVA10NOV	2
ARPT	SQ	231	Y	15NOV	SINSYD	0045	OK	YIF	NVA10NOV	3
ARPT	MH	142	Y	18NOV	SYDKUL	0850	OK	YIF	NVA10NOV	4
ARPT	MH	752	Y	21NOV	KULHAN	0945	OK	YIF	NVA10NOV	1
ARPT	KA	296	Y	24NOV	HANHKG	1045	OK	YIF	NVA10NOV	2

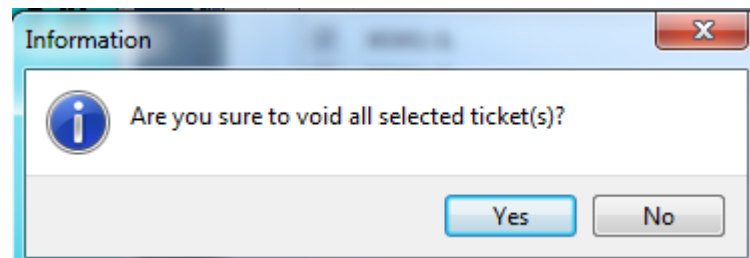
# Travelport Ticket Manager for Asia (TTMA) - Void

- select all or check ticket number which you want to void
- click OK
- reconfirm to void



The 'ETicket Void' dialog box contains a section titled 'Ticket Details' with the instruction 'Select E-Ticket to void.' Below this is a checkbox labeled 'Select All'. A table lists two tickets: 'WONG/A' with ticket number '6189901713301' and 'WONG/B' with ticket number '6189901713302'. The 'WONG/A' row is selected with a checkmark. At the bottom, there is a note: '\*E Tickets may only be voided on date of issue and must be at OPEN status.' and two buttons: 'OK' (with a green checkmark) and 'Cancel' (with a red X).

	Name	Ticket Number	Status
<input checked="" type="checkbox"/>	WONG/A	6189901713301	
<input type="checkbox"/>	WONG/B	6189901713302	

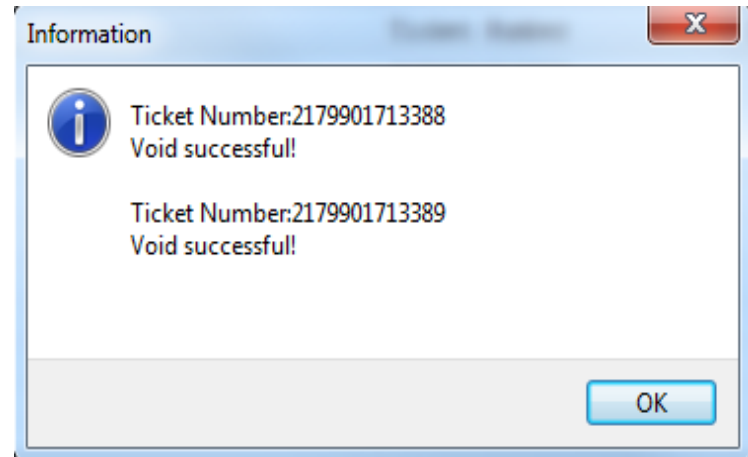
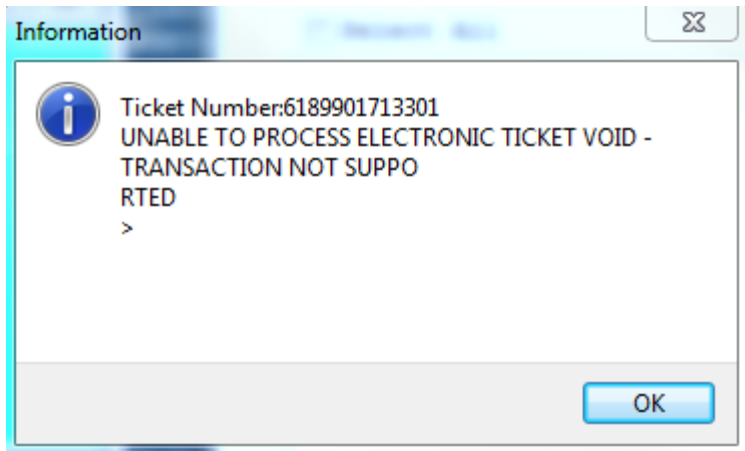


The 'Information' dialog box displays an information icon and the text 'Are you sure to void all selected ticket(s)?'. At the bottom, there are two buttons: 'Yes' and 'No'.

# Travelport Ticket Manager for Asia (TTMA) - Void

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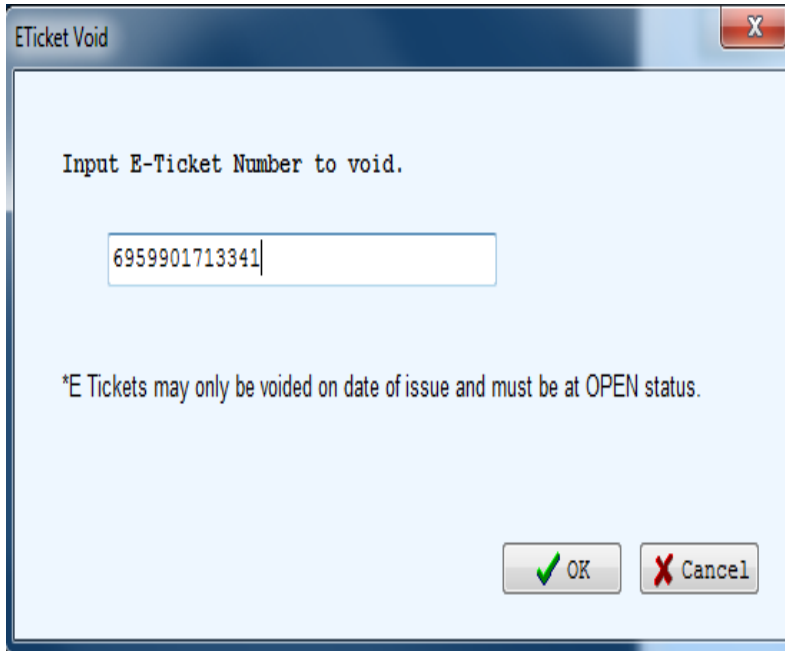
-response will be either not able to void or void successful





# Travelport Ticket Manager for Asia (TTMA) - Void

- void ticket without PNR
- activate the Travelport Ticket Manager for Asia
- click void
- key in the ticket number



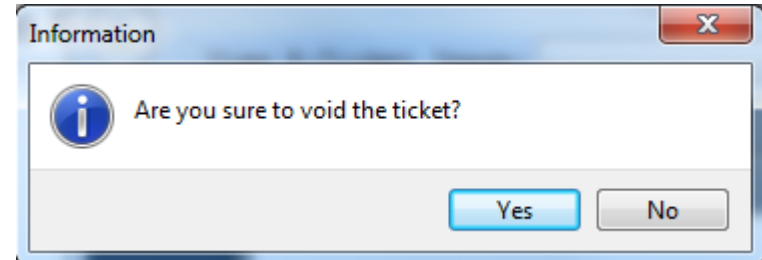
ETicket Void

Input E-Ticket Number to void.

6959901713341

\*E Tickets may only be voided on date of issue and must be at OPEN status.

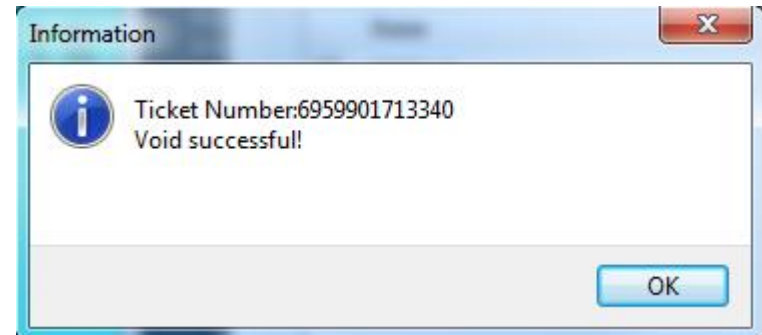
OK Cancel



Information

Are you sure to void the ticket?

Yes No



Information

Ticket Number: 6959901713340  
Void successful!

OK

# Travelport Ticket Manager for Asia (TTMA) - Revalidate

- revalidate
- open the modified PNR
- activate the Travelport Ticket Manager for Asia
- select the ticket number from drop down
- or click Get Ticket to insert ticket no. outside the same PNR

The screenshot displays the 'Ticket Management v2.1.1.7' application window. At the top, there's a header bar with a 'View E-Ticket Image:' label, a dropdown menu showing 'WONG/A', and a text field containing '217 9901 946719'. To the right of these are 'Get Ticket' and 'ReLoad' buttons. Below the header, the main area has a dark blue background with white text displaying ticket information. On the right side of this area, there are three buttons: 'Void', 'ReValiDate', and 'Exchange'. At the bottom of the window, there's a status bar with the text '>\*TE/2179901946719'.

TKT: 217 9901 946719-720 NAME: WONG/A

ISSUED: 11FEB14 FOP:INVAGT/MISC

PSEUDO: 74D9 PLATING CARRIER: TG ISO: HK IATA: 13305213

USE	CR	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	FARE	CPN
OPEN	TG	603	Y	10NOV	HKGBKK	0750	OK	YIF	NVA10NOV	1
ARPT	SQ	975	Y	13NOV	BKKSIN	1215	OK	YIF	NVA10NOV	2
ARPT	SQ	231	Y	15NOV	SINSYD	0045	OK	YIF	NVA10NOV	3
ARPT	MH	142	Y	18NOV	SYDKUL	0850	OK	YIF	NVA10NOV	4
720	ARPT	MH	752	Y	21NOV	KULHAN	0945	OK	YIF	1
ARPT	KA	296	Y	24NOV	HANHKG	1045	OK	YIF	NVA10NOV	2

FARE HKD 35190 TAX 378 AU TAX 363 WY TAX 1231 YQ

TOTAL HKD 24752A

HKG TG BKK Q4.25 SQ SIN SQ SYD 10M SINSYD2855.08YIF

>\*TE/2179901946719

# Travelport Ticket Manager for Asia (TTMA) - Revalidate

- Ticket segment will show in upper section
- PNR segment will show in lower section
- check the segment to revalidate and insert the segment no, NVB or NVA
- confirm that the plating carrier is allowed to revalidate and click ok

ETicket Revalidate

Ticket Details(618 9901 713301 WONG/A)

Select Coupon(s) to revalidate.

☐ Select All ☐ NVB ☐ NVA

	Segment No	Status	Flight	Coupon	NVB	NVA
<input checked="" type="checkbox"/>	1	OPEN	SQ 1 Y 10NOV HKGSIN 0800	1		
<input type="checkbox"/>		OPEN	SQ 856 Y 15NOV SINHKG 0930	2		

PNR:

WXMVCG/49 XDBKR C069672 AG 13305213 08MAR

1.1WONG/A 2.1WONG/B

1. SQ 891 Y 11NOV HKGSIN HK2 1230 1620 O\* E MO

2. SQ 856 Y 20NOV SINHKG HK2 0930 1330 O\* E WE

\*\* FILED FARE DATA EXISTS \*\* >\*FF;

\*\* SEAT DATA EXISTS \*\* >\*SD;

\*\* VENDOR LOCATOR DATA EXISTS \*\* >\*VL;

\*OPEN or ARPT status codes can be revalidated, any other status must be changed by airline permit validation.

☒ confirm that the plating carrier is allowed to revalidate.

OK Cancel

Information

S1: TG 603 Y 10NOV HKGBKK 0750: Revalidate Successful!

S2: SQ 975 Y 13NOV BKKSIN 1215: Revalidate Successful!

Preset tktmng.ini to display old flight detail information

OK

Information

S1: Revalidate Successful!

S2: Revalidate Successful!

OK

Information

S1: REVALIDATION TRANSACTION NOT SUPPORTED

>

OK

Information

S6: UNABLE TO PROCESS ELECTRONIC REVALIDATION LINK PROCESSING ERROR

>

OK

# Travelport Ticket Manager for Asia (TTMA) - Revalidate

- revalidate ticket not necessary same ticketed PNR
- display the booking PNR
- activate Travelport Ticket Manager for Asia
- click revalidate and input the ticket number
- Ticket segment will show in upper section
- PNR segment will show in lower section
- check the segment to revalidate and insert the segment no, NVB or NVA
- confirm that the plating carrier is allowed to revalidate and click ok
- reconfirm the modification in host

ETicket Revalidate

Ticket Details(618 9901 713301 WONG/A)

Select Coupon(s) to revalidate.

☐ Select All ☐ NVB ☐ NVA


	Segment No	Status	Flight	Coupon	NVB	NVA
<input checked="" type="checkbox"/>	1	OPEN	SQ 1 Y 10NOV HKGSIN 0800	1		
<input type="checkbox"/>		OPEN	SQ 856 Y 15NOV SINHKG 0930	2		

PNR:  
WXMVCG/49 XDBKR C069672 AG 13305213 08MAR  
1.1WONG/A 2.1WONG/B  
1. SQ 891 Y 11NOV HKGSIN HK2 1230 1620 O\* E MO  
2. SQ 856 Y 20NOV SINHKG HK2 0930 1330 O\* E WE  
\*\* FILED FARE DATA EXISTS \*\* >\*FF;  
\*\* SEAT DATA EXISTS \*\* >\*SD;  
\*\* VENDOR LOCATOR DATA EXISTS \*\* >\*VL;

\*OPEN or ARPT status codes can be revalidated, any other status must be changed by airline permit validation.

☒ confirm that the plating carrier is allowed to revalidate

Information

 S1:Revalidate Successful!

S2:Revalidate Successful!

# Travelport Ticket Manager for Asia (TTMA) - Exchange

- display PNR
- store the file fare
- activate Travelport Ticket Manager for Asia
- select ticket number from drop down
- or click Get Ticket to insert ticket no. outside the same PNR
- auto display the E ticket information
- click exchange
- select file fare from drop down
- click exchange

Ticket Management v2.1.1.7

View E-Ticket Image: WONG/A 217 9901 946719 Get Ticket ReLoad ?

TKT: 217 9901 946719-720 NAME: WONG/A

ISSUED: 11FEB14 FOP: INVAGT/MISC

PSEUDO: 74D9 PLATING CARRIER: TG ISO: HK IATA: 13305213

USE	CR	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	FARE	CPN
OPEN	TG	603	Y	10NOV	HKGBKK	0750	OK	YIF	NVA10NOV	1
ARPT	SQ	975	Y	13NOV	BKKSIN	1215	OK	YIF	NVA10NOV	2
ARPT	SQ	231	Y	15NOV	SINSYD	0045	OK	YIF	NVA10NOV	3
ARPT	MH	142	Y	18NOV	SYDKUL	0850	OK	YIF	NVA10NOV	4
720	ARPT	MH	752	Y	21NOV	KULHAN	0945	OK	YIF	1
	ARPT	KA	296	Y	24NOV	HANHKG	1045	OK	YIF	2

FARE HKD 35190 TAX 378 AU TAX 363 WY TAX 1231 YQ

TOTAL HKD 24752A

HKG TG BKK Q4.25 SQ SIN SQ SYD 10M SINSYD2855.08YIF

>\*IE/2179901946719

Void

ReValDate

Exchange

# Travelport Ticket Manager for Asia (TTMA) - Exchange

- Original ticket information
- 1 passenger name
- 2 ticket number
- 3 original tax
- 4 original fare
- 5 original FOP

The screenshot shows the 'ETicket Exchange' window. It contains the following fields and sections:

- Passenger Name:** WONG/A (Callout 1 points to this field)
- Ticket Number:** 6189901713301 (Callout 2 points to this field)
- New Fare Calculation:** Select filed fare for exchange: [dropdown]
- Select All:** ☐ (Callout 3 points to this checkbox)
- Tax Selection:** ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG
- Table:**

X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
- Original Taxes:**

TaxCode	Amount
HK	120
OO	50
OP	39
SG	125
- New Taxes:**

TaxCode	Amount
- Refundable Taxes:**

TaxCode	Amount
- Remove PFC/XF Tax:** ☐
- Remove ZP Tax:** ☐
- Add PFC Tax:** [input field]
- Add ZP Tax:** [input field]
- Original Fare Paid:** HKD 9140 (Callout 4 points to this field)
- Add Coll:** [input field]
- Refund:** [input field]
- New Fare:** 9140
- Eqv Fare:** [input field]
- Total Refundable Tax:** [input field]
- Reissue Admin fee:** [input field]
- Form of Payment:** INVAGT (Callout 5 points to this field)
- FC:** [input field]
- Total Additional Collection:** [input field] +
- Total Additional Tax:** [input field] =
- Total:** [input field]
- Buttons:**
  - ☐ Skip fare change
  - ☒ Issue (One)
  - ☒ Issue (ALL)
  - ☒ Cancel
- Agreement:** ☐ I agree with the suggested values in the Tax and PFC field.

# Travelport Ticket Manager for Asia (TTMA) - Exchange

- select the file fare
- 1 new segments
- 2 additional or refundable taxes
- 3 remove or add ZP or PFC
- 4 additional or refund value
- 5 New fare
- 6 reissue admin fee
- 7 new fare calculation
- 8 total additional collection and total additional tax
- 9 agree the suggested value
- Click issue or cancel

ETicket Exchange

Passenger Name: WONG/A Ticket Number: 6189901713301

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ ID ☐ NVB ☐ NVA ☐ BG

	X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	ID	NVB	NVA	BG	NO
<input checked="" type="checkbox"/>	.	HKG	SQ	891	Y	11NOV	1230	OK	YLEEE6M			11MAY	20K	1
<input checked="" type="checkbox"/>	O	SIN	SQ	856	Y	20NOV	0930	OK	YLEEE6M		13NOV	11MAY	20K	2
	.	HKG												

Original Taxes:

TaxCode	Amount
HK	120
OO	50
OP	39
SG	125

New Taxes:

TaxCode	Amount
OO	1
YQ	24

Refundable Taxes:

TaxCode	Amount

Original Fare Paid: HKD 9140 Add Coll: Refund: 2380 New Fare: HKD 6760 Eqv Fare:

Total Refundable Tax: 0 Reissue Admin fee:

Total Additional Collection: Total Additional Tax: 25 Total: 25

Form of Payment: INVAGT

FC: HKG SQ SIN Q4.25 433.20YLEE6M SQ HKG 433.20YLEE6M NUC870.65END ROE7.75614

☒ I agree with the suggested values in the Tax and PFC field.

☐ Skip fare change ☒ Issue (One) ☒ Issue (ALL)

# Travelport Ticket Manager for Asia (TTMA) - Exchange

- after click issue
- confirm exchange page
- new fare information
- paid taxes
- display additional value
- input type of form of payment
- make sure all information are correct
- add form of payment for additional only
- click ok

Confirm Exchange

New Fare: 5570 / HKD Equiv: / PSGR: 1/ 1

Tax: TX1: TX2: TX3: TX4:

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPNS  
21799017133165 02

COUPONS FOR: TKT1: 12... TKT2: .... TKT3: .... TKT4: ....

PAID TAXES: Amount / Code		Amount / Code		Amount / Code		Amount / Code	
1	120 / HK	2	173 / TS	3	434 / YQ	4	/
5	/	6	/	7	/	8	/
9	/	10	/	11	/	12	/
13	/	14	/	15	/	16	/
17	/	18	/	19	/	20	/

TTL Value: HKD3611 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE  
 / HKG/HKG HKG 02APR13 1330521

Original CC Info:

FOP Amount: \*MR TOTAL ADD COLLECT 1959 HKD

Form of Payment 1: INVAGT ☐ Multi FOP

Endorsement 1:

Endorsement 2:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: TG ET/PT: ET

AI Code: VC Code:

ASF: NR:

OK Cancel




- after click issue
- confirm exchange page
- new fare information
- paid taxes
- display blank for 0 value/even exchange
- make sure all information are correct
- add form of payment for additional only
- click ok



- after click issue
- confirm exchange page
- new fare information
- paid taxes
- display refund value
- make sure all information are correct
- add form of payment for additional only
- click ok



- after click ok
- reconfirm exchange page
- if agree, click ok
- there is a message
- click yes to issue ticket in host
- click no to continue with other ticket



Information

Exchanged TKT data Saved. Do TKP to issue documents.  
Click [yes] to close TM or click [no] to continue in TM.

Yes No

# Travelport Ticket Manager for Asia (TTMA) - Exchange

```
FQ1 - S1-2                                AP 16APR13 49/AG
>FQCSQ/P1
CAT35
P1  WONG/A                                ADT   B                                HKD    6785
HKG SQ SIN Q4.25 433.20YLEE6M SQ HKG 433.20YLEE6M NUC870.65END
ROE7.75614
FARE HKD6760 TAX 100 TAX 24YQ TOT HKD6785
***ADDITIONAL FEES MAY APPLY*SEE>FO1 .
S1  FB-YLEEE6M
    BG-20K                                NA-11MAY
S2  FB-YLEEE6M
    BG-20K NB-13NOV                       NA-11MAY
NON-ENDORSABLE/
T P01/S1-2/ET/FEX6189901713301/CSQ

>*EX **TICKET FOR**: WONG/A                PSGR 01/01
NEW FARE: HKD    6760  EQUIV:.....
TX1:      1 OO TX2:      24 YQ TX3:          TX4:
*EXCH TICKET*: TICKET NUMBER  THRU  TICKET NUMBER  NO. CPNS
                61899017133015  .      .....      02
COUPONS FOR  TKT1: 12..  TKT2: ....  TKT3: ....  TKT4: ....
PD TAXES 1: 120   HK 2: 50    OO 3: 39    OP 4: 125   SG
PD TAXES 5: 484   YQ 6: ..... 7: ..... 8: .....
TTL VALUE: HKD9140   BSR: ..... ORIG FOP: INVAGT.....
*ORIG ISSUE*: TICKET NUMBER  ORG/DES  CITY  DATE   IATA CODE
                .....  HKG/HKG   HKG   08MAR13  1330521
.

>*MR TOTAL AMOUNT RECEIVABLE                25HKD
/F INVAGT$25.....
/F .....
/F .....
```

# Travelport Ticket Manager for Asia (TTMA) - Exchange

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- able to exchange if PNR has been passed
- create a booking PNR with a file fare
- display the booking PNR
- activate Travelport Ticket Manager for Asia
- click exchange
- insert the ticket number
- display ticket information in home page
- other processes are same as before

# Travelport Ticket Manager for Asia (TTMA) - Issue admin service fee

-before 100 reissue admin fee

Confirm Exchange

New Fare: 5570 / HKD Equiv: / PSGR: 1/ 1

Tax: TX1: TX2: TX3: TX4:

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPNS  
21799017133165 02

COUPONS FOR: TKT1: 12... TKT2: .... TKT3: .... TKT4: ....

PAID TAXES: Amount / Code	Amount / Code	Amount / Code	Amount / Code
1 120 / HK	2 190 / TS	3 508 / YQ	4 /
5 /	6 /	7 /	8 /
9 /	10 /	11 /	12 /
13 /	14 /	15 /	16 /
17 /	18 /	19 /	20 /

TTL Value: HKD3520 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE  
HKG/HKG HKG 02APR13 1330521

Original CC Info:

FOP Amount: \*MR TOTAL ADD COLLECT 2050 HKD

Form of Payment 1: ☐ Multi FOP

Endorsement 1:

Endorsement 2:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: TG ET/PT: ET

AI Code: VC Code:

ASF: NR:

OK Cancel

-after 100 reissue admin fee

Confirm Exchange

New Fare: 5570 / HKD Equiv: / PSGR: 1/ 1

Tax: TX1: TX2: TX3: TX4:

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPNS  
21799017133165 02

COUPONS FOR: TKT1: 12... TKT2: .... TKT3: .... TKT4: ....

PAID TAXES: Amount / Code	Amount / Code	Amount / Code	Amount / Code
1 120 / HK	2 190 / TS	3 508 / YQ	4 /
5 /	6 /	7 /	8 /
9 /	10 /	11 /	12 /
13 /	14 /	15 /	16 /
17 /	18 /	19 /	20 /

TTL Value: HKD3420 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE  
HKG/HKG HKG 02APR13 1330521

Original CC Info:

FOP Amount: \*MR TOTAL ADD COLLECT 2150 HKD

Form of Payment 1: ☐ Multi FOP

Endorsement 1:

Endorsement 2:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: TG ET/PT: ET

AI Code: VC Code:

ASF: NR:

OK Cancel

# Travelport Ticket Manager for Asia (TTMA) – Original paid taxes

- able to display all original paid taxes in one screen
- input the tax breakdown XT from tax 8 onward if more than 8 taxes in FC

ETicket Exchange

Passenger Name: GANESAN/SELVIMS Ticket Number: 0019901770945

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

	X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
<input checked="" type="checkbox"/>	.	SIN	AA	6094	D	27JAN	0805	OK	A2CXRT				3PC	1
<input checked="" type="checkbox"/>	X	HKG	AA	6072	D	27JAN	1305	OK	A2CXRT				3PC	2
<input checked="" type="checkbox"/>	O	LAX	AA	6121	Y	10FEB	2215	OK	Y1CXRT				2PC	3
<input checked="" type="checkbox"/>	X	HKG	AA	6105	Y	12FEB	0800	OK	Y1CXRT				2PC	4

Original Taxes: New Taxes: Refundable Taxes:

TaxCode	Amount
OO	8.00
OP	6.10
SG	19.90
AY	3.30

Original Fare Paid: SGD 6376.00 Add Coll: 4353.00 Refund: New Fare: SGD 10729.00

Eqv Fare:

Total Refundable Tax: 4.20 Total Additional Collection: 4353.00

Net Diff/Reissue Admin fee: Total Additional Tax: 0.00

Form of Payment: INVAGT ROE: Total: 4353.00

FC: SIN AA X/HKG AA LAX Q4.25M6026.55A2CXRT AA X/HKG AA SIN Q4.25M2545.38Y1CXRT NUC8580.43END ROE1.2503 XF 5.80 LAX4.5

☒ I agree with the values in the Tax and PFC field.NF Reissue OK for Carrier.

ETicket Exchange

Passenger Name: GANESAN/SELVIMS Ticket Number: 0019901770945

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

	X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
<input checked="" type="checkbox"/>	.	SIN	AA	6094	D	27JAN	0805	OK	A2CXRT				3PC	1
<input checked="" type="checkbox"/>	X	HKG	AA	6072	D	27JAN	1305	OK	A2CXRT				3PC	2
<input checked="" type="checkbox"/>	O	LAX	AA	6121	Y	10FEB	2215	OK	Y1CXRT				2PC	3
<input checked="" type="checkbox"/>	X	HKG	AA	6105	Y	12FEB	0800	OK	Y1CXRT				2PC	4

Original Taxes: New Taxes: Refundable Taxes:

TaxCode	Amount
OO	8.00
OP	6.10
SG	19.90
AY	3.30

Original Fare Paid: SGD 6376.00 Add Coll: 4353.00 Refund: New Fare: SGD 10729.00

Eqv Fare:

Total Refundable Tax: 4.20 Total Additional Collection: 4353.00

Net Diff/Reissue Admin fee: Total Additional Tax: 0.00

Form of Payment: INVAGT ROE: Total: 4353.00

FC: SIN AA X/HKG AA LAX Q4.25M6026.55A2CXRT AA X/HKG AA SIN Q4.25M2545.38Y1CXRT NUC8580.43END ROE1.2503 XF 5.80 LAX4.5

☒ I agree with the values in the Tax and PFC field.NF Reissue OK for Carrier.





# Travelport Ticket Manager for Asia (TTMA) – modify original paid taxes

-option to allow to modify the original paid taxes if XT taxes breakdown are not able to display from the original fare

-make sure to modify the original XT paid taxes before select file fare

-set option in tktmng.ini file  
IsModOriTax=1

The screenshot shows the 'ETicket Exchange' window with the following details:

- Passenger Name: WONG/T
- Ticket Number: 2179901946785
- New Fare Calculation: Select filed fare for exchange: [dropdown]
- ☒ Select All
- ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG
- Table with columns: X, CTY, CX, FLT, CL, DATE, TIME, ST, FB, TD, NVB, NVA, BG, NO. Row 1: X, , , , , , , , , , , , , .
- Original Taxes table:

TaxCode	Amount
HK	120
TS	170
YQ	422
- New Taxes table (empty)
- Refundable Taxes table (empty)
- Remove PFC/XF Tax. ☐
- Remove ZP Tax. ☐
- Add PFC Tax [input]
- Add ZP Tax [input]
- Original Fare Paid: HKD 3610
- Add Coll: [input]
- Refund: 3610
- New Fare: 3610
- Eqv Fare: [input]
- Total Refundable Tax: [input]
- Reissue Admin fee: [input]
- Form of Payment: INVAGT
- FC: [input] 0
- Total Additional Collection: [input] +
- Total Additional Tax: [input] =
- Total: [input]
- ☐ I agree with the suggested values in the Tax and PFC field.
- Buttons: Skip fare change, Issue (One), Cancel

# Travelport Ticket Manager for Asia (TTMA) – Exchange for IT fare

- display the booking PNR
- activate Travelport Ticket Manager for Asia
- click exchange
- choose file fare
- add currency code and amount in original fare paid to work out the fare difference

ETicket Exchange

Passenger Name: LEWIS/MIRTHA Ticket Number: 2209901770951

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

X	CTY	CX	FLI	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
<input checked="" type="checkbox"/>	SIN	LH	779	Y	13MAR	2355	OK					1PC	1
<input checked="" type="checkbox"/>	FRA	LH	778	Y	20MAR	2130	OK	Y22RT				1PC	2
	SIN												

Original Taxes:

TaxCode	Amount
OO	8.00
OP	6.10
SG	19.90
DE	11.30

New Taxes:

TaxCode	Amount
OY	0.30
RA	0.20
YQ	2.00

Refundable Taxes:

TaxCode	Amount
---------	--------

☐ Remove PFC/XF Tax.  
☐ Remove ZP Tax.  
☐ Add PFC Tax  
☐ Add ZP Tax

Original Fare Paid: IT Add Coll: Refund: New Fare: SGD 6159.00  
Eqv Fare:

Total Refundable Tax: 0.00 Total Additional Collection: 800.00  
Net Diff/Reissue Admin fee: Total Additional Tax: 2.50  
Form of Payment: INVAGT ROE: Total: 2.50

FC: SIN LH FRA 2463.00Y22RT LH SIN 2463.00Y22RT NUC4926.00END  
ROE1.2503

☐ I agree with the values in the Tax and PFC field.NF Reissue OK for Carrier.

ETicket Exchange

Passenger Name: LEWIS/MIRTHA Ticket Number: 2209901770951

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

X	CTY	CX	FLI	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
<input checked="" type="checkbox"/>	SIN	LH	779	Y	13MAR	2355	OK	Y22RT				1PC	1
<input checked="" type="checkbox"/>	FRA	LH	778	Y	20MAR	2130	OK	Y22RT				1PC	2
	SIN												

Original Taxes:

TaxCode	Amount
OO	8.00
OP	6.10
SG	19.90
DE	11.30

New Taxes:

TaxCode	Amount
OY	0.30
RA	0.20
YQ	2.00

Refundable Taxes:

TaxCode	Amount
---------	--------

☐ Remove PFC/XF Tax.  
☐ Remove ZP Tax.  
☐ Add PFC Tax  
☐ Add ZP Tax

Original Fare Paid: SGD 5359.00 Add Coll: 800.00 Refund: New Fare: SGD 6159.00  
Eqv Fare:

Total Refundable Tax: 0.00 Total Additional Collection: 800.00  
Net Diff/Reissue Admin fee: Total Additional Tax: 2.50  
Form of Payment: INVAGT ROE: Total: 802.50

FC: SIN LH FRA 2463.00Y22RT LH SIN 2463.00Y22RT NUC4926.00END  
ROE1.2503

☒ I agree with the values in the Tax and PFC field.NF Reissue OK for Carrier.

## Travelport Ticket Manager for Asia (TTMA) – Original Credit Card Information

- Able to input the original credit card information  
(if Form of Payment of original ticket by credit card)

Confirm Exchange

New Fare: 10729.00 / SGD

Equiv: /

PSGR: 1/ 1

Tax: TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPNS

00199017709450 04

COUPONS FOR: TKT1: 1234 TKT2: .... TKT3: .... TKT4: ....

PAID TAXES: Amount / Code		Amount / Code		Amount / Code		Amount / Code	
1	8.00 / OO	2	6.10 / OP	3	19.90 / SG	4	3.30 / AY
5	44.4 / US	6	6.50 / XA	7	9.10 / XY	8	7.1 / YC
9	685.8 / YR	10	5.8 / XF	11	/	12	/
13	/	14	/	15	/	16	/
17	/	18	/	19	/	20	/

TTL Value: SGD6380.20 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE

SIN/SIN SIN 03JUL13 9999999

Original CC Info:

FOP Amount: \*MR TOTAL ADD COLLECT 4348.80 SGD

Form of Payment 1: ☐ Multi FOP

Endorsement 1:

Endorsement 2:

Endorsement 3:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: AA ET/PT: ET

AI Code: VC Code:

ASF: NR:

OK

Cancel

# Travelport Ticket Manager for Asia (TTMA)

## New feature - name change ticket reissue

- if passenger name and Ticket name are not matched
- a new label “Select Passenger” will be displayed
- select the correct passenger first
- then select the file fare

ETicket Exchange

Passenger Name: WONG/A Ticket Number: 1609902415676

New Fare Calculation: Select filed fare for exchange:

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO

Original Taxes:

TaxCode	Amount
HK	120
TW	120
YR	48

New Taxes:

TaxCode	Amount

Refundable Taxes:

TaxCode	Amount

☐ Remove PFC/XF Tax.  
☐ Remove ZP Tax.  
☐ Add PFC Tax   
☐ Add ZP Tax

Original Fare Paid: HKD 7360 Add Coll: Refund: 7360 New Fare: 7360  
Eqv Fare:

Total Refundable Tax:  Total Additional Collection:  +  
Reissue Admin fee:  Total Additional Tax:  =  
Form of Payment: INVAGT/MISC ROE:  Total:

FC:

☐ I agree with the suggested values in the Tax and PFC field.

# Travelport Ticket Manager for Asia (TTMA)

## - enhancement v2.2.4.3

-extend the display up to 15 chars in Fare Basic

ETicket Exchange

Passenger Name: WONG/TG Ticket Number: 2179902721211

New Fare Calculation: Select filed fare for exchange: 1

☒ Select All ☐ FB ☐ TD ☐ NVB ☐ NVA ☐ BG

X	CTY	CX	FLT	CL	DATE	TIME	ST	FB	TD	NVB	NVA	BG	NO
.	HKG	TG	603	Y	10APR	0745	OK	YOW123456789012				30K	1
.	BKK												

Original Taxes:

TaxCode	Amount
G3	90
HK	120
E7	16
TS	157

New Taxes:

TaxCode	Amount

Refundable Taxes:

TaxCode	Amount
E7	8
TS	157

☐ Remove PFC/XF Tax.  
☐ Remove ZP Tax.  
☐ Add PFC Tax  
☐ Add ZP Tax

Original Fare Paid: HKD 6540 Add Coll: Refund: 2660 New Fare: HKD 3880  
Eqv Fare: Eqv Fare:

Total Refundable Tax: 165 Total Additional Collection: +  
Reissue Admin fee: Total Additional Tax: 0 =  
Form of Payment: INVAGT ROE: 7.75548 Total: 0

FC: HKG TG BKK Q5.80 493.84YOMTG NUC499.64END ROE7.75548  
0

☐ I agree with the suggested values in the Tax and PFC field.

-add some notes next to endorsement boxes

**Travelport**  30fss  
a

# Travelport Ticket Manager for Asia (TTMA)

## - enhancement v2.2.4.3

-add option of DTD or DTDAD in TMU line

Confirm Exchange

New Fare: 3880 / HKD Equiv: / PSGR: 1/ 1

Tax: TX1: TX2: TX3: TX4:

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPNS  
21799027212115 02

COUPONS FOR: TKT1: 12.. TKT2: .... TKT3: .... TKT4: ....

PAID TAXES:	Amount	/ Code	Amount	/ Code	Amount	/ Code	Amount	/ Code
1 90	/ G3	2 120	/ HK	3 16	/ E7	4 157	/ TS	
5	/	6	/	7	/	8	/	
9	/	10	/	11	/	12	/	
13	/	14	/	15	/	16	/	
17	/	18	/	19	/	20	/	

TTL Value: HKD6705 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE  
HKG/HKG HKG 26OCT16 9999999

Original CC Info:

FOP Amount: \*ER REFUND DUE 2825 HKD

Form of Payment 1: Multi FOP

Endorsement 1:

Endorsement 2:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: TG ET/PT: ET

AI Code: VC Code:

ASF: NR:

TMU Option: ☒ DTD ☐ DTDAD ☐ None

Don't use "/"  
";" ":" "++" "g"  
or other  
symbols in  
endorsement  
boxes.

OK Cancel

# Travelport Ticket Manager for Asia (TTMA)

## - enhancement v2.2.4.3

-enable to refund balance function and with 3 lines of endorsement

**Confirm Exchange**

New Fare: 3880 / HKD Equiv: / PSGR: 1/ 1

Tax: TX1: TX2: TX3: TX4:

\*Ticket Exchange: Ticket Number THRU Ticket Number NO.CPMS  
21799027212115 02

COUPONS FOR: TKT1: 12... TKT2: .... TKT3: .... TKT4: ....

PAID TAXES: Amount / Code		Amount / Code		Amount / Code		Amount / Code	
1	90 / G3	2	120 / HK	3	16 / E7	4	157 / TS
5	/	6	/	7	/	8	/
9	/	10	/	11	/	12	/
13	/	14	/	15	/	16	/
17	/	18	/	19	/	20	/

TTL Value: HKD6705 BSR: ORIG FOP: INVAGT

\*ORIG ISSUE: Ticket Number ORG/DES CITY DATE IATA CODE  
HKG/HKG HKG 26OCT16 9999999

Original CC Info:

FOP Amount: \*ER REFUND DUE 2825 HKD

Form of Payment 1:  ☐ Multi FOP

Endorsement 1:

Endorsement 2:

Commission: Net Fare: IT/BT Fare:

Tour Code: Carrier: TG ET/PT: ET

AI Code: VC Code:

ASF: NR:

TMU Option: ☒ DTD ☐ DTDAD ☐ None

☒ OK ☐ Cancel

**Information**

CREATE EMD Y/N?

**Refund EMD**

ENDORSEMENT

☒ OK ☐ Cancel

**COPY**

```

FQ1 - S1 AP 09NOV16 49/AG
>FQCTG
P1 WONG/TG ADT B HKD 3880
HKG TG BKK Q5.80 493.84YOMTG NUC499.64END ROE7.75548
FARE HKD3880 TOT HKD3880
***ADDITIONAL FEES MAY APPLY*SEE>F01*
S1 FB-YOW123456789012
BG-30K
REFUND/CNCL FEE USD100/
EQUIVALENT/REFUND WITHIN
90DAYS AFTER TICKET EXPIRY
T S1/ET/FEX2179902721211*EMDRB/DTT/CTG/TA74D9
    
```



- able to cater new 20 taxes screen for ticket exchange
- combine \*EX1/1, \*TP1/2 and \*MR1/1 if applicable

**Travelport**  33fss  
a

-refundable balance with additional taxes

New Fare 1474.00 / MYR		Equiv:	/		PSGR: 1/ 1
Tax: TX1:	150.000B	TX2:	0.00	TX3:	0.00
TX4:		0.00			
*Ticket Exchange:	Ticket Number	THRU	Ticket Number	NO.CPNS	
	23299027028185			02	
COUPONS FOR:		TKT1: 12..	TKT2: ....	TKT3: ....	TKT4: ....
PAID TAXES:	Amount / Code	Amount / Code	Amount / Code	Amount / Code	Amount / Code
1	65.00 / MY	2	48.00 / GS	3	64.00 / HK
5	/	6	/	7	/
9	/	10	/	11	/
13	/	14	/	15	/
17	/	18	/	19	/
20	/				/
TTL Value: MYR4068.00		BSR:		ORIG FOP: INVAGT	
*ORIG ISSUE:	Ticket Number	ORG/DES	CITY	DATE	IATA CODE
		KUL/KUL	KUL	11NOV16	2030001
Original CC Info:					
FOP Amount:	*MR	TOTAL ADD COLLECT	150.00 MYR		
Form of Payment 1:	INVAGT	<input type="checkbox"/> Multi FOP			
Endorsement 1:					
Endorsement 2:					
Commission:		Net Fare:		IT/BT Fare:	
Tour Code:		Carrier:	MH	ET/PT:	ET
AI Code:		VC Code:			
ASF:		NR:			
THRU Option:	<input checked="" type="radio"/> DTD	<input type="radio"/> DTAD	<input type="radio"/> None		

Don't use "/"  
";": ":" \*%#  
or other  
symbols in  
endorsement  
boxes.

Travelport  34fss  
a

# Travelport Ticket Manager for Asia (TTMA)

## Application Limitation

TTMA is not able to support fare quote and file fare

Fare Quote and File Fare before using TTMA to do Ticket Reissue

Some functions will be based on Carrier specific

- e.g. some carriers are not support void exchange ticket

If Plating Carrier is not in one of air segments, need to add ET when doing the fare quote, e.g. FQCYY(Plating Carrier)/ER

Host is only allowed max 8 Paid Taxes, so need to add all taxes from 8 and onward to be Tax 8

When in confirm exchange screen, if find any discrepancy, need to refile the file fare and start the application again.

# Travelport Ticket Manager for Asia (TTMA)

**R**educe

- Key stakes
- Processing time

**I**ncrease

- Productivity
- Auto compare old and new fare
- Auto calculate tax difference

**G**ain

- User experience
- User friendly
- Avoid those complicated commands

**I**mprove

- Efficiency
- Not need to memorize those cryptic commands
- Smooth exchange workflows

**S**ave

- Money
- Time